

ELAUWIT NETWORKS ACCEPTABLE USE POLICY

This Acceptable Use Policy specifies the actions prohibited by ELAUWIT NETWORKS, to users and customers of services provided by ELAUWIT NETWORKS. ELAUWIT NETWORKS reserves the right to modify the Policy at any time, effective upon posting of the modified Policy to this URL: <http://support.elauwitnetworks.com>.

Illegal use

ELAUWIT NETWORKS Services may be used only for lawful purposes. Transmission, distribution or storage of any material in violation of any applicable law or regulation is prohibited. This includes, without limitation, material protected by copyright, trademark, trade secret or other intellectual property right used without proper authorization, and material that is obscene, defamatory, constitutes an illegal threat, or violates export control laws.

System and network security

Violations of system or network security are prohibited, and may result in criminal and civil liability. ELAUWIT NETWORKS will investigate incidents involving such violations and may involve and will cooperate with law enforcement if a criminal violation is suspected. Examples of system or network security violations include, without limitation, the following:

- Unauthorized access to or use of data, systems or networks, including any attempt to probe, scan or test the vulnerability of a system or network or to breach security or authentication measures without express authorization of the owner of the system or network.
- Unauthorized monitoring of data or traffic on any network or system without express authorization of the owner of the system or network.
- Interference with service to any user, host or network including, without limitation, mailbombing, flooding, deliberate attempts to overload a system and broadcast attacks.
- Forging of any TCP-IP packet header or any part of the header information in an email or a newsgroup posting.

Email

Sending unsolicited mail messages, including, without limitation, commercial advertising and informational announcements, is explicitly prohibited. A user shall not use another site's mail server to relay mail without the express permission of the site.

Usenet

Posting the same or similar message to one or more newsgroups (excessive cross-posting or multiple-posting, also known as "SPAM") is explicitly prohibited.

INDIRECT OR ATTEMPTED VIOLATIONS OF THE POLICY, AND ACTUAL OR ATTEMPTED VIOLATIONS BY A THIRD PARTY ON BEHALF OF A ELAUWIT NETWORKS CUSTOMER OR A CUSTOMER'S END USER, SHALL BE CONSIDERED VIOLATIONS OF THE POLICY BY SUCH CUSTOMER OR END USER.

ELAUWIT NETWORKS RESERVES THE RIGHT TO SHUT DOWN OR TERMINATE ACCESS AT ANY POINT FOR SUSPICIOUS ACTIVITY OR IF ELAUWIT NETWORKS BELIEVES THE USER IS CAUSING MALICIOUS OR DETRIMENTAL NETWORK ISSUES. REACTIVATION MAY RESULT IN A REACTIVATION FEE AND MAY TAKE UP TO 36 HOURS.

Complaints regarding illegal use or system or network security issues may be sent to security@ElauwitNetworks.com.

Complaints regarding SPAM or other email abuse may be sent to abuse-mail@ElauwitNetworks.com

Complaints regarding incidents of phishing or spoofing may be sent to phishing@ElauwitNetworks.com.

Complaints regarding USENET abuse may be sent to abuse-news@ElauwitNetworks.com

For live security incidents, please contact ELAUWIT NETWORKS at 1-800-611-9837 (24x7).